COURT AUTOMATION COORDINATING COMMITTEE

A Subcommittee of the Commission on Technology

Thursday, April 17, 2014 10:00 AM - 11:30 AM

ARIZONA SUPREME COURT 1501 W. Washington Phoenix, AZ 85007

Webex

AUDIO PHONE NUMBER: 1-602-425-3288 AUDIO ACCESS CODE: 9129#

MEMBERS PRESENT

Cathy Clarich*
Julie Dybas (Ken Kung, proxy)
Donald Jacobson
Phillip Knox (Peter Kiefer, proxy)
Rona Newton
Michael Pollard, Chair
Janie Randall*

GUESTS

Charles Drake*, *PCCJC*Randy Smiley*, *Phoenix Muni Court*Lauren Lupica*, *City of Mesa*

MEMBERS ABSENT

Kip Anderson Christopher Hale Ron Overholt Chad Roche Paul Thomas

AOC STAFF

Stewart Bruner, *ITD*Eric Ciminski, *ITD*Karl Heckart, *ITD*Denise Lundin, *CSD*Adele May, *ITD*Lou Ponesse, *ITD*Jim Price, *ITD*Renny Rapier, *ITD*Jason Shumberger, *ITD*Amy Wood, *CSD*

^{*} indicates appeared by telephone

WELCOME AND OPENING REMARKS

Judge Michael Pollard, Chair, called the Court Automation Coordinating Committee (CACC) meeting to order shortly after 10:00 a.m. He conducted a roll call of those in the room and on the phone, confirming that a quorum existed. The chair reminded members in attendance that Pima Consolidated Justice Court (PCCJC) will host the May 22 CACC meeting in Tucson and provide a demonstration of AGAVE's current capabilities in the justice court. Details will be provided about lunch and parking as the date approaches. Rona Newton offered to provide a downtown map for Stewart to distribute to members.

The chair called attention to the minutes of the March 27, 2014 CACC meeting in members' packets.

MOTION: A motion was made and seconded to accept the minutes of the March 27, 2014 CACC meeting. The motion passed unanimously.

STATEWIDE TECHNOLOGY REFRESH PROJECT UPDATE

In the absence of Tina Knezovich, Technology Refresh Project Manager, AOC Customer Support Center Manager Lou Ponesse updated members on recent accomplishments of the project and the current schedule of activities leading up to the rollout of the new PCs at the AOC and beyond. The field trainers are meeting at the AOC in early June to receive training and materials to support the rural counties. The chair shared his impression that very little information about the refresh is finding its way to front-line employees in most limited jurisdiction courts. Karl Heckart informed members that he recently briefed adult and juvenile probation leaders on the impact the refresh would have on their departments. The many Windows XP devices that remain connected to the AJIN network present too great a security risk to remain any longer.

REVIEW OF CHANGES TO MINDMAP THIS MONTH

Staff member Stewart Bruner informed members of the few but still significant changes to the MindMap since last month. Two changes were made in the AZTurboCourt area of the MindMap, one in the GJ AJACS area, and LJ AJACS release dates were moved back to "TBD" status. Members were provided the updated priority projects table for reference.

PROJECT UPDATE: LJ CMS REPLACEMENT EFFORT

The chair expressed his concern for the impact on Mesa and the AZTEC replacement project that stems from AmCad's removal of their commitment date for Release 3.10. Karl Heckart described AOC's efforts to obtain a commitment date and AmCad's new CEO's reasoning behind not providing a date thus far. Karl clarified that the functionality has been delivered but the issue involves balancing the time and effort needed to make it all work acceptably against the increasing risk to operations courts like Mesa and Tucson experience as time goes on. He emphasized that the project is not standing still -- service releases continue to be developed, compared to functional requirements, and tested.

Discussion focused on parameters for declaring a crisis of confidence and the fate of Mesa's mainframe case management system (CMS) after July 31. Karl stated again that activities are continuing and AmCad understands that its two main customers, Arizona and Oklahoma, must

be solidified if the company is to remain in the CMS business. He plans to meet with the AmCad CEO in May to press the point. in advance of Commission on Technology's June 6 meeting.

Karl emphasized that the impetus behind PCCJC's demonstration is not to compete two CMSs options for courts. Stewart added that the functions demonstrated need to be compared to the complete list of "must have" functionality the limited jurisdiction (LJ) court gap team identified at the beginning of the CMS replacement project. Adele May volunteered to dig up that original matrix and Charles Drake, AGAVE CMS project manager for PCCJC, offered to fill it in after receiving it. In response to a question, Charles reviewed the status of various AGAVE interfaces to statewide systems.

Karl then addressed the broad view of criminal e-filing (even though Don Jacobson had not raised the subject), which is being built into AJACS via the long-form filing function. Specifications for the prosecutor application interface are complete and a grant is being sought to enhance ADRS to eliminate the need for prosecutors to re-key their data by having the criminal initial filing documents contained within ADRS itself.

PROJECT UPDATE: AZTURBOCOURT E-FILING

Amy Wood, AZTurboCourt eFiling Program Manager, informed members of the reasons behind the date for the implementation of participant matching slipping by 6 weeks to July 1. Integration testing is now scheduled for late May. Amy also brought members up to date with disaster recovery testing in the new AZTurboCourt environment housed within the AOC. The production test for automatic switching from Intresys to AOC will take place April 26.

In parting, Amy mentioned three areas of functionality that may be added to AZTurboCourt via the party matching release or a separate later release: accepting tax cases from Maricopa Superior Court, processing default judgments, and accepting returns of service from process servers themselves rather than from attorneys.

"E" PROJECTS UPDATE: eACCESS, eBENCH, eFILING

Eric Ciminski, eCourt Program Manager for the AOC, updated members on recent activities in the areas of eBench and eAccess. eBench now contains enough Pima data for a demonstration to the pilot judges on April 23. eAccess testing is now underway using a development version of the software and a reduced set of Central Case Index (CCI) data. Eric demonstrated various search, security, and selection features of the development software, up to the point of purchasing a case-related document.

Jim Price, eUniversa eFiling Program Manager, shared the design and development objectives for the new eUniversa e-filing system: minimize development activity, prevent replication of existing filer data, unveil additional features over time, and implement one court at a time. Further research is needed to determine if the web services approach being pursued for this implementation will require local courts to change their existing CMS e-filing application interfaces, which include methods for exchanging messages through IBM MQ. Jim provided his target implementation dates with a reminder about dependencies his project has on further GJ AJACS development along with appellate CMS integration. He was encouraged that gap assessment activities have completed ahead of schedule.

POST-IMPLEMENTATION REPORTS

Renny Rapier, GJ AJACS Project Manager, summarized the AJACS 3.9 upgrade effort along with a supplemental script running effort completed last weekend. Only 10 of the original 50 Remedy tickets from those activities remain open. Renny characterized those numbers as by far the lowest of any AJACS upgrade activity so far.

PREPARATION FOR CHAIRMAN'S REPORT TO COT

Members informed Stewart that the changes made to the chairman's presentation for COT following discussion at the March meeting were acceptable but that dates related to LJ CMS deliveries need to be removed.

ITEMS OF OLD OR NEW BUSINESS

There were no items of old or new business brought before the committee.

The next meeting will take place in the historic courtroom at Pima Consolidated Justice Court on May 22, 2014 at 10 AM.

The meeting adjourned at 11:25 a.m.